

Call Waiting

Available to use on your phone now!

What is it?

While you're on a call, the Call Waiting tone (two beeps every five seconds) lets you know that there is an incoming call waiting to be answered.

How do I use it?

To turn Call Waiting on for all calls



To turn Call Waiting off for all calls



To check if Call Waiting is on or off for all calls



When already on a call, to answer the incoming call



To switch between calls



To hang up one call and return to the other



If you hear the Call Waiting tone during a call, you can reject the incoming call



Touchfone 400

If you have a Telstra Touchfone 400 phone with feature buttons:

To turn Call Waiting on



To turn Call Waiting off



To answer the incoming call or to switch between calls



Do you use the Internet or a fax as well as Call Waiting?

There is now no need to turn Call Waiting off during your fax transmission or Internet session.

To automatically turn Call Waiting off for the duration of your Internet session or whilst sending a fax

Store * 4 4 on the front of your Internet dial up number or the fax number.

For more information on Call Waiting and the Internet please refer to Telstra.com [http:// www.telstra.com.au/info/callwaitsuppress](http://www.telstra.com.au/info/callwaitsuppress)

Want to catch a call whilst you are on the Internet? You can forward all your incoming calls to your mobile or another fixed phone whilst you are on the Internet. See Call Forward.

Anything else I need to know?

Once Call Waiting is on, it stays on until you switch it off.